



TOP QUESTIONS TO ASK A ROOFING COMPANY BEFORE HIRING THEM

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Questions	Yes	No	Notes
How long have you been in business?			
Does your company have a physical office location? If so, where?			
Who exactly will be installing my roof? Are they employees or sub-contractors?			
What training and experience does the crew have? Have they been trained by the manufacturer of my roofing materials?			
Do you have proper licensing and certification? Liability Insurance? Workers Safety & Insurance Board (WSIB) Compensation?			
What steps do you take for the safety of your workers?			
Do your employees have working at heights certification?			
Will there be a lead hand on site?			
Do you offer a workmanship warranty? If so, how long?			
Do you do a magnet sweep for nails once project is complete?			
Will you cover air conditioners etc to protect my property?			
Will you install ice and water shield where needed and why?			
Will you install synthetic underlayment over the remaining part of my roof not cover with ice and water shield?			
Do you install new 26 ga. valleys with ice and water shield beneath?			
Do you install metal drip edge? If so where?			
Do you replace my vents?			
Do you install plumbing stack gaskets?			
Do you offer Premium shingles with 5 star certified installers? If so, what brand?			
How much of a deposit is required?			
When can I expect you to start my roofing project?			